
DELAWARE NURSING HOME RESIDENTS QUALITY ASSURANCE COMMISSION

DDDS – Fox Run
2540 Wrangle Hill Rd
2nd Floor Training Room “A”
Bear, DE 19701

FINAL

Meeting November 14, 2017
Minutes

Commission Member(s) Present: Lisa Furber, DNHRQAC Chair; Amy Milligan; Representative Kim Williams; Dr. Michela Coffaro, Psy.D and Karen Gallagher. Eileen Kelly, Esquire (DOJ) was also in attendance.

Commission Member(s) Absent: Lt Governor Bethany Hall-Long, Sue Shevlin and Yrene Waldron.

Others Present: Margaret Bailey; Maria Miller, St. Francis Life Center; Ashley Sowand, Aide to Karen Gallagher; Donna O’Hanlon, DMMA; Barb Webb, DLTCRP; Tom Murray, DLTCRP; Erlease Freeman, DLTCRP; Melissa Smith, DSAAPD; Mariam Zambrana, Manor House Seaford and Hooshang Shanehsaz, PH Pharmacy Director.

1. Call to order

The meeting was called to order at 9:42 AM by Lisa Furber, DNHRQAC Chair.

2. Approval of the Minutes for the meeting of:

The meeting minutes of September 12, 2017 were not voted upon due to lack of membership quorum. Ms. Kelly, will check on whether simple majority or total membership is required in order for a quorum; since currently there are four DNHRQAC membership vacancies.

3. Discussion of:

QART Report

Tom Murray, DLTCRP Deputy Director, presented the 3rd Qtr 2017 QART Report. The survey team recommended four “G” level deficiencies during 3rd quarter 2017. The QART Team reviewed the four “G” level deficiencies and upheld the survey teams recommendations. Mr. Murray shared that the Division currently has 17 surveyors.

Staffing Report

Tom Murray also presented the 3rd Qtr 2017 Staffing Report. The cumulative hours per resident totaled 3.69 hours during this snapshot in time. Per Eagles Law, 3.28 are the minimum number of hours required, however facilities must also staff to meet the needs of the residents, too.

LTC Ombudsman Program

Teresa Ritter, DHSS State Ombudsman was not able to present during today's commission meeting. As a result, Ms. Ritter offered to provide testimony during commission meeting of January 9, 2018.

CNA Schools

Erlease Freeman, RN, Division of Long Term Care Residents Protection provided a brief overview of her responsibilities regarding Certified Nursing Assistant Schools in Delaware.

Ms. Freeman shared that there are currently 25 "approved" CNA Schools in Delaware: <https://www.prometric.com/en-us/clients/nurseaide/pages/de.aspx>

Classroom training requirements are regulated at Federal & State level. Students are required to participate in 75 hours of classroom instruction & 75 hours of clinical. Once completed, students are tested on their proficiency - written and clinical exam. Further, CNAs are required to complete 24 hours of continuing education every two years. The Division tracks CNA Registry.

After reviewing the CNA Pass Rate Report (written and & clinical test score(s)), commission members express concern about acceptable pass rates. It was mentioned that facilities and others expect CNA's to be able to perform their duties once they start employment, so residents do not receive substandard care.

Ms. Freeman mentioned that testing proctors (nurses) choose three out of 26 clinical skills for students to perform. All candidates taking the test are scored on Handwashing and Indirect Care skills. Each skill in the test has checkpoints. The checkpoints are used to rate the student's performance and are often rated subjectively. A meeting has been scheduled with the proctor's to address this concern by the Division, too.

Members asked why the number of clinical skills students need to perform so low. The response was that each employer may have a population different than another and therefore require other skills so they expect during new employee orientation CNA's will be refreshed about clinical skills needed at a particular facility.

Prometrics compiles Delaware CNA test scores which are able to viewed on the Divisions webpage: <http://dhss.delaware.gov/dhss/dltcrp/cnareg.html>.

4. Old/New Business:

Legislative Sub-committee Updates

A draft of proposed legislation was provided to the commission members during Sept 12, 2017 DNHRQAC Meeting. At that time, a few modifications to draft were noted. As a result, an updated draft was circulated to members during this meeting

DNHRQAC Memberships

Dr. Michela Coffaro, Psy.D was recently appointed by Governor Carney to serve as DNHRQAC: Sussex County Advocate. Lisa Furber will contact the Governor's Office to follow-up about the membership vacancies.

5. Public Comment:

FY 19 Public Budget Hearings

Ms. Bailey provided a copy of the FY 19 Public Budget Hearings. Judicial Branch and DHSS provided testimony on November 1 & 2 respectively.

Karen's Campaign

Ms. Gallagher distributed a copy of her 16th annual United Cerebral Palsy Campaign. Any questions, please contact Ms. Gallagher: 302.832.7112 or kgallagher07@comcast.net.

Alzheimer's Association

Annual Alzheimer's Association Conference will be held November 15, 2017 @ Dover Downs.

Health Awareness

Antibiotic Awareness Week: November 13 - 19
American Diabetes Month - November
National Hospice & Palliative Care Month - November

6. Next commission meeting will be held **Tuesday January 9, 2018 @ 9:30 AM**. The meeting location: Legislative Hall: 150 Martin Luther King Jr Blvd Tatnall Bldg Room 112 Dover, DE 19901.

7. Adjournment

The meeting was adjourned at 11:09 PM by Lisa Furber.

Attachments: November 14, 2017 DNHRQAC Meeting agenda
September 12, 2017 DNHRQAC Meeting draft
DNHRQAC proposed legislation – draft (take 2)
Karen's Campaign
DNHRQAC 2018 meeting schedule - draft
FY 19 Public Budget Hearing Calendar
CNA Pass Rate Report
3rd Qtr QART & 3rd Qtr Staffing Reports